Title: **Fighting Fraud: A Collaborative Effort**

Session: **R-2-1000**

Objectives

- Introduce TRICARE Program Integrity
- Understand relationship between MTFs and TRICARE Program Integrity
- Understand what constitutes fraud, waste, and abuse within the MTFs
- Provide resources for submitting referrals

TRICARE Program Integrity

- What is TRICARE Program Integrity?
  - Central coordinating agency for allegations of fraud and abuse within the TRICARE program
  - Responsible for all anti-fraud activities worldwide for the Defense Health Program
  - Execute policies and procedures regarding prevention, detection, investigation, and control of TRICARE fraud, waste, and program abuse
  - Committed to preventing, identifying, and assisting in the prosecution of health care fraud to save and recover benefit dollars and ensure eligible beneficiaries receive appropriate medical care

- Military Outreach continues to be a priority in FY2011
  - Eligibility Issues
    - Late reported DEERS changes, unauthorized enrollment
    - Surrogacy
    - Appellate Leave
  - Military Treatment Facility Outreach
    - DOD Instruction 5505.12
  - Detection and Prevention of Fraud and Abuse Unique to Direct Care Arena
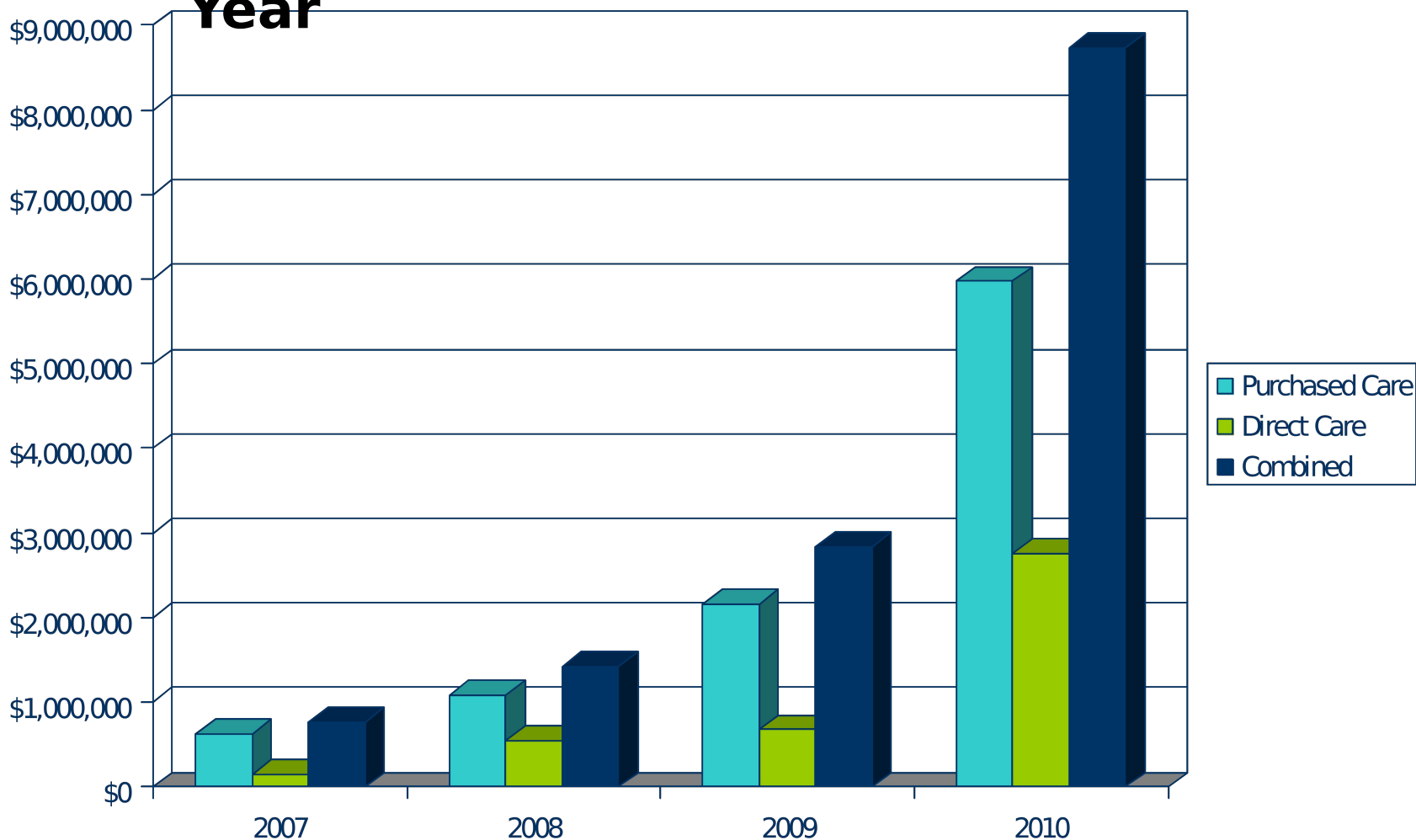
- Effective October 19, 2006
- MTF Commanders are instructed to implement and oversee Anti-Fraud Program
- TMA PI is responsible for receipt of fraud referrals from MTFs
- Located at:
  - http://www.tricare.mil/fraud/_globals/documents/550512p.pdf
  - http://www.tricare.mil/fraud/

Eligibility

Eligibility Recoveries by Calendar Year

Surrogacy

- Issue in both direct care and purchased care
- Under TRICARE program, monies obtained by surrogate through surrogacy contract considered OHI
- Trend of known surrogates moving from purchased care to direct care services
- Need for greater collaboration and reporting with MTFs

Appellate Leave Project

- Service member formally separated
  - Released from incarceration, dishonorably discharged from military, etc.
- When separating authority does not send documentation to Defense Manpower Data Center (DMDC)
  - DEERS not updated
- TMA PI working with DMDC to identify members in this category and initiating recoupments
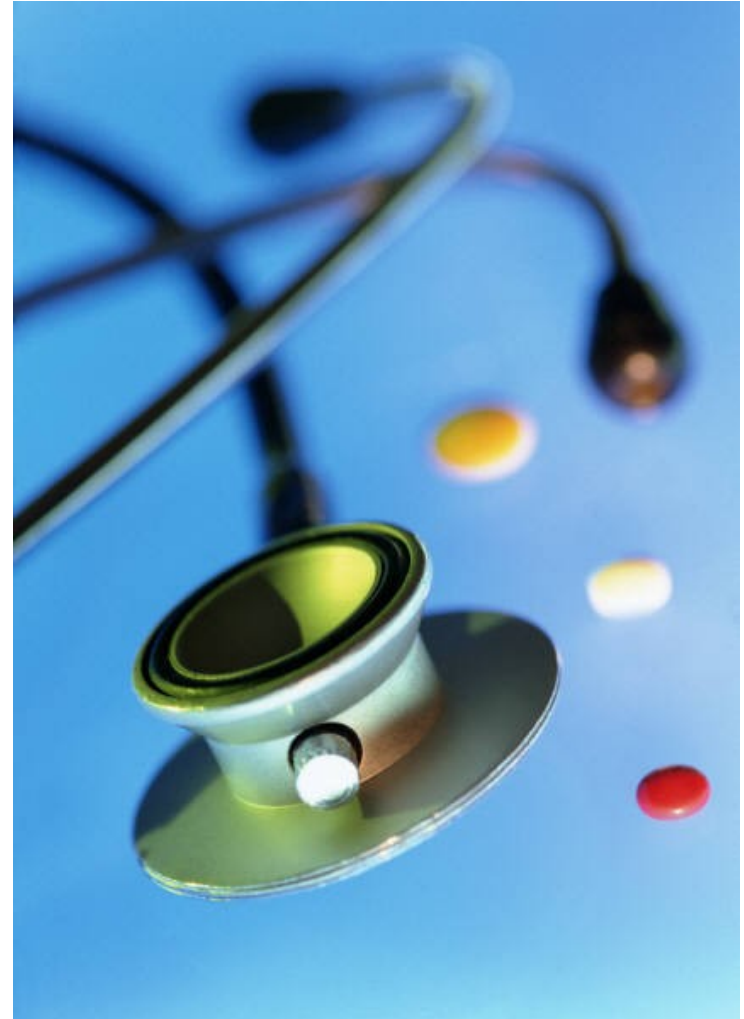
Conflict of Interest

- Defined in Title 32 CFR 199.9 (d)
  - Applies to active duty members and civilian U.S. Government employees
- Examples:
  - Billing for services rendered by MTF military personnel
  - Using government facilities for private patients
  - Using non-authorized/non-licensed staff to render care
  - Using access to supplies and equipment for personal use and/or monetary gain
  - Billing for more visits/workload than possible to accomplish

Direct Care Fraud Referrals

- Conflict of Interest
- Licensing Violations
- Practice Violations
- Overutilization
- Patient Eligibility
- Monetary / Patient Harm
- Situations outlined in 32 CFR 199.9 (b) and (c)

http://216.226.177.68/news/quality_initiatives.aspx

Three Easy Options for Reporting Fraud:

1) Program Integrity Office

    TRICARE Management Activity

    16401 E Centretech Pkwy

    Aurora, CO 80011

2) fraudline@tma.osd.mil

3) Fax: 303-676-3478

Be mindful of the protection of PHI when reporting   allegations of fraud, waste, and abuse to TMA PI
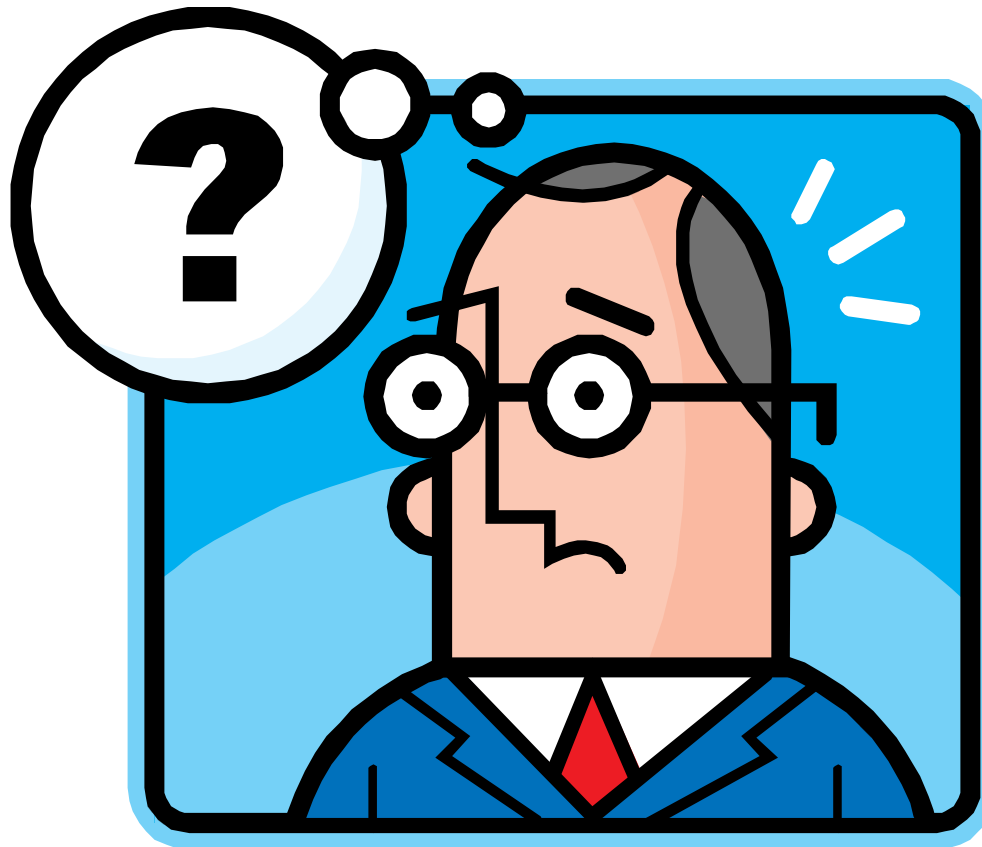
Fraud Referral Composition

- Names(s) of Provider, Beneficiary, Involved Person, Office
- Summary of Allegation(s)
- Source(s) of Information
- Monetary Impact on MTF
- Copy of Audit Findings and Other Relevant Documents
- Contact information of referring individual

Be mindful of the protection of PHI when reporting allegations of fraud, waste, and abuse to TMA PI

Questions

Speaker Information

- Remember to fill out your comment cards:
  - Session ID: **R-2-1000**